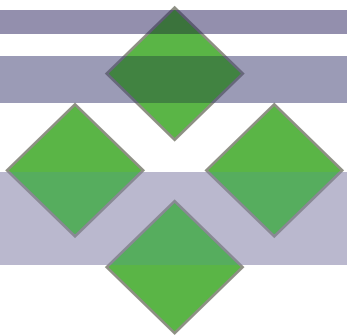## Project Support

When King County moved forward with building out the data center, a great of deal time and effort was spent to choose the right vendors for the right jobs. Leverage our experience and the effort we have put into planning, with our **Project Support Service.**

- Initial investment options
- Requirements assessment
- Space and resource planning
- Relocation planning and administration
- Vendor procurement and management
    * leverage existing contracts
- Move project management

Contacts:

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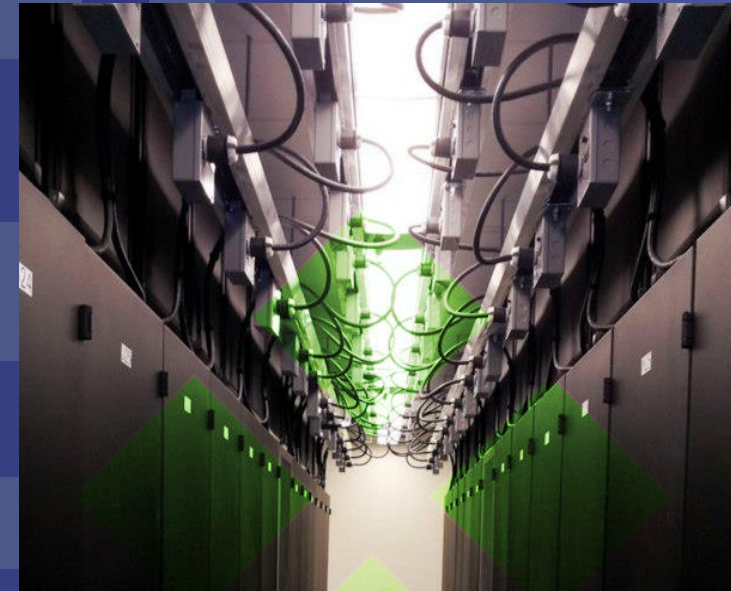*Chief Information Officer*
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King County
Information
TECHNOLOGY

www.kingcounty.gov/operations/it

- -
3355 S. 120th Place
Suite 5201A
Tukwila, WA
98168

King County
Data Center

Side by side,
or we'll work for you,
build on our foundation.

Our mission-critical servers and applications reside in a redundant, flexible, secure, and reliable 24x7x365 environment.
With either our **Remote Hands** service or our **Smart Hands** service (you choose), your equipment and ours can co-exist in this state-of-the-art data center.

Co-Location Level 2

$999 whole cabinet $599 half cabinet

All features and services of Level 1, PLUS:

Smart Hands Service

- Technical assistance and troubleshooting
- Equipment installations and configurations
- Interface card removal, installation and configuration
- Testing media for continuity & proper signaling
- Inventory of equipment
- Power cycling: router, server, switch, soft-boot
- Adding, removing or verifying a demarcation
- Moving equipment within your space & cabinets
- Wiring services: moving, securing, terminating cables

Managed Systems Service

$ cost varies there are many options available, please contact us to discuss how we can support your unique computing requirements.

Features:

Segregation
➤ Physical separation of systems in secured cabinets
➤ Physical separation of networks

Staffing Options
➤ 24/7 staff environment

Security
➤ CJIS & HIPAA compliant, physical security model

Standard Virtual Environment (SVE)

$260 *for 2 vProc, 8 GB RAM, up to 150 GB Storage*
additional vProcs, RAM, and storage space can be added (additional charges will apply)

Cloud partnerships *(available this fall)*

We can help you leverage Cloud partnerships. Reduce unnecessary costs and only pay for what you use! The cloud enables access from anywhere to promote workforce mobility.

Co-Location Level 1

$899 whole cabinet $499 half cabinet

Segregated, secure, state-of-the-art data cabinets

➤ Locked
➤ Redundant power capable
➤ Hot aisle/cold aisle contained within cabinet

CJIS-compliant physical security

➤ Multiple layers of physical security including:
   ✓ Two layers of "2 Factor" access security
   ✓ 7x24 security presence
   ✓ 7x24 King County staff presence
   ✓ Video surveillance cameras

Segregated, secure network connectivity

Remote Hands Service

- Visual verification to assist troubleshooting efforts
- Racking and stacking equipment
- Swapping removable media (tapes, CDs, DVDs, etc.)
- Handling off-site storage requirements
- Labeling equipment or taking digital photos

King County

Information
TECHNOLOGY

You have a business to run.

Let us handle your system support needs with our Managed Systems Service. We provide a complete range of solutions including network and facility management, hardware management, security management, system management and maintenance, performance tuning, and disaster recovery hosting. All of our hosting solutions can include 24x7 monitoring and reporting for a fully managed experience.